GTC [1]

General terms and conditions

$1 Identity
Stefan Schützenhofer
new & original parts for classic RENAULT and black AJS batteries
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§2 Conclusion of contract
After checking "I read, understood and accepted the General Terms and Conditions" as well as by confirming your order through clicking the "Purchase"-button your order comes into effect.
If you left your e-mail address with your order you will immediately receive an online confirmation containing the data we got from you.

§3 Reserve
In case any article ordered by you exceptionally should not be ready for shipment we will tell you as soon as possible that shipment is not possible respectively inform you about the estimated delivery time.

§4 Price
The goods' prices are single prices in Euro and contain the legal value added tax.

§5 Payment
At this time we accept bank direct debit and delivery against invoice for shipments inside Germany.
Shipments to other countries are only possible by payment in advance.

§6 Shipping costs
Current shipping costs you find here [3].

§7 Right of withdrawal and return, cost of return
In case you are not confident with your articles, according to German "FernAGBs" you have a right of withdrawal respectively return of 14 days. Please return the package carriage paid to us. The refund usually comes per collection only check within 14 (maximum 30) days.
Worn or washed ware cannot be returned. Labels must not be removed.

§8 Guarantee
Imperfect ware will be replaced by us in any case. We are authorized by own choice for an alternative shipping, redhibitory action or abatement according to law. The customer has to inspect the product within 14 days after shipping and immediately return it in case of any deficit. If the customer fails to do so the delivered ware counts as approved except in case of a deficit being invisible at this time. Should such a deficit be identified later it has to be announced immediately or the product counts as approved concerning this deficit.
Is the damage or a deficit externally visible only objection of unused ware is allowed.
The bleeding of piece-dyed ware is production-related and excludes any claim for redhibitory action, abatement or change.
In controversial objection cases the judgment of an arbitrative board is deciding.

§9 Privacy
The transferred data is only used task-related for the fulfillment of the contract. We will under no circumstances

forward your data to other companies or organizations without your personal agreement.
Information about special sales, news or general information will only be sent to your e-mail address with your agreement.
You have the right to receive the information we have stored about you. You can request those data by fax, phone, letter or e-mail to info@schuetzenhofer.de [2] . You will receive your data per post. Any information per phone is not possible for reasons of privacy protection. Furthermore you have the right to correct, lock or delete your data.
On page privacy [4] you'll find further informations about the privacy on schuetzenhofer.de.

§10 Delivery
We have the right to bring the cash on delivery charge to account. Delivery usually takes place within seven weekdays after order. If the ordered ware is not available we will inform you if possible per e-mail. Therefore it is reasonable to state an e-mail address. Information per post is not possible.
We sell under the condition that we ourselves are well and in time supplied and may not be blamed for lacking availability. In case of longer delivery periods we will inform the customer about it. Compensation for late delivery or not shippable ware is not possible.
The ware stays our property until it is fully payed.
Oral agreements require a confirmation in writing.

§11 Place of jurisdiction
Place of jurisdiction is 56075 Koblenz / Germany

Source URL (modified on 2013-12-06 12:19):https://www.schuetzenhofer.de/en/node/13745

Links
[1] https://www.schuetzenhofer.de/en/content/gtc [2] mailto:info@schuetzenhofer.de [3] https://www.schuetzenhofer.de/en/shipping-costs [4] https://www.schuetzenhofer.de/en/privacy